

To Whom Warranty Is Extended

This warranty is issued to the original owner at the original location site and is not transferable to other sites or to subsequent owners of the system.

To register your product under warranty, please visit www.waterboss.com/product-registration. Registration is not required but if done within 30 days of purchase, will qualify as proof of the original ownership.

Coverage

This limited warranty covers the WaterBoss® system delivered to the original owner at the original location when the system is purchased for personal, family, or household use. It is intended to cover defects occurring in workmanship, materials or both when purchased from an authorized reseller.

Warrantor's Performance and Length of Limited Warranty

WaterBoss® warrants that upon receipt from the original owner of any mechanical or electronic part which is found to be defective in materials or workmanship, WaterBoss® will repair or replace the defective item for 5 years from date of original installation. Media is not warranted.

WaterBoss® further warrants that upon receipt from the original owner of any WaterBoss® media tank/ main control valve, brine cabinet, found to be defective in material or workmanship, WaterBoss® will repair or replace the defective item for 10 years from date of original installation.

All defective parts must be returned, along with the equipment serial number and date of original installation, to WaterBoss® PREPAID, and replacement parts will be returned by WaterBoss® to the original owner FREIGHT COLLECT. The limited warranty on any replacement part of whole unit is limited to the unexpired portion of the warranty.

Further Exclusions and Limitations on Warranty

THERE ARE NO WARRANTIES OTHER THAN THOSE DESCRIBED IN THIS WARRANTY INSTRUMENT.

This warranty does not cover any service call or labor costs incurred with respect to the removal and replacement of any defective part or parts.

WaterBoss® will not be liable for, nor will it pay service call or labor charges incurred or expended with respect to this warranty.

In the event the water supply being processed through this product contains sand, bacterial iron, algae, sulphur, tannins, organic matter, or other unusual substances, then, unless the system is represented as being capable of handling these substances in the system specifications, other special treatment of the water supply must be used to remove these substances before they enter this product. Otherwise, WaterBoss® shall have no obligations under this warranty.

This warranty does not cover damage to a part or parts of the system from causes such as fire, accidents, freezing, or unreasonable use, abuse, neglect by the owner, or damages due to or incurred during shipping. This warranty does not cover damage to a part or parts of the system resulting from improper installation. No Warranty coverage will be provided if the claimant is

unable to provide proof of purchase from an authorized WaterBoss® reseller. All plumbing and electrical connections should be made in accordance with all local codes and the installation instructions provided with the system. The warranty does not cover damage resulting from use with inadequate or defective plumbing; inadequate or defective water supply or pressure; inadequate or defective house wiring; improper voltage, electrical service, or electrical connections; or violation of applicable building, plumbing, or electrical codes laws, ordinances, or regulations.

THIS WARRANTY DOES NOT COVER INCIDENTAL, CONSEQUENTIAL, PUNITIVE OR SECONDARY DAMAGES. ANY IMPLIED WARRANTIES ON THE PRODUCT DESCRIBED IN THIS WARRANTY WILL NOT BE EFFECTIVE AFTER THE EXPIRATION OF THIS WARRANTY.

No dealer, agent, representative or other person is authorized to extend or expand this limited warranty.

Some states do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitations and exclusion may not apply to you. This warranty gives you specific legal rights and you may also have other rights which vary from state to state.

Claims Procedures

Any defects covered by this warranty should be promptly reported to:

WaterBoss®

4343 S. Hamilton Rd.

Groveport, OH 43125

When writing about the defects, please provide the original owner's name, telephone number, and original address, serial number and model number of the product, and date of purchase. (This information should be listed in General Information at the front of this manual.) A. O. Smith Water Treatment (North America), Inc. reserves the right to replace defective parts with exact duplicates or their equivalent.